



THE KALUPUR COMMERCIAL CO-OPERATIVE BANK LTD
(SCHEDULE BANK)

Head Office," Kalupur Bank Bhavan", Nr. Income Tax Circle, Ashram Road, Ahmedabad-3800014

Contact No.07927582020 To 26 & 07927582028,

Key Managerial Personnel- The Kalupur Commercial Co-Operative Bank Limited.
DP ID – IN301321

Dear Investor,

In case of any grievance/complaint against the Depository Participant (The KCCBL)

****Please Contact below persons**

Sr No.	Name Of Individual	Designation	Mobile No	Email ID
1	Mr. Virag G. Shah	Chief Executive Officer	079-27582020	viraggshah@kalupurbank.com
2	Mr. Pratik Desai	Chief Compliance Officer	079-66215740	padesai.ho@kalupurbank.com
3	Mr. Pankaj Parikh	Chief Information Security Officer	079-66215759	pankaj@kalupurbank.com
2	Mr.Dhruvil Kothari	Demat Dept. (HO)	079-66215718	demat@kalupurbank.com

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with SEBI at

<https://scores.gov.in/scores/Welcome.html> or Depositories at

<https://www.epass.nsdl.com/complaints/websitecomplaints.aspx>.

Please quote your Service Ticket/Complaint Ref No. while raising your complaint at SEBI SCORES/Exchange portal.





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Escalation Matrix-The Kalupur Commercial Co-Operative Bank Limited-Depository Participant Services

Detail	Contact Person	Address	Contact No	Email ID	Working Hour
Customer Care	Customer Service	Head Office, Kalupur Bank Bhavan, Nr. Income Tax Circle, Ashram Road, Ahmedabad- 38001	079- 66215894/95/ 96/97	helpdesk@kalupurbank.com	Monday to Saturday(e xcept 2 nd and 4 th)10:00 AM to 6:00 PM
Head of Customer Care	Mr.Devendra Patel	Head Office, Kalupur Bank Bhavan, Nr. Income Tax Circle, Ashram Road, Ahmedabad- 38001	079-66215700	devendrapatel@kalupurbank.com	Monday to Saturday(e xcept 2 nd and 4 th)10:00 AM to 6:00 PM
Compliance Officer	Mr.Dhruvil Kothari	Head Office, Kalupur Bank Bhavan, Nr. Income Tax Circle, Ashram Road, Ahmedabad- 38001	079-66215718	demat@kalupurbank.com	Monday to Saturday(e xcept 2 nd and 4 th)10:00 AM to 6:00 PM
Chief Executive Officer(CEO)	Mr.Virag G. Shah	Head Office, Kalupur Bank Bhavan, Nr. Income Tax Circle, Ashram Road, Ahmedabad- 38001	079-27582020	viraggshah@kalupurbank.com	Monday to Saturday(e xcept 2 nd and 4 th)10:00 AM to 6:00 PM