



**THE KALUPUR COMMERCIAL CO-OPERATIVE BANK LTD  
(SCHEDULE BANK)**

Head Office," Kalupur Bank Bhavan", Nr. Income Tax Circle, Ashram Road, Ahmedabad-3800014

Contact No.07927582020 To 26 & 07927582028,

**Escalation Matrix-The Kalupur Commercial Co-Operative Bank Limited-Depository Participant Services**

| <b>Detail</b>                                   | <b>Contact Person</b> | <b>Address</b>  | <b>Contact No</b>             | <b>Email ID</b>               | <b>Working Hour</b>  |
|---|-----------------------|---|-------------------------------|-------------------------------|--|
| Customer Care                                   | Customer Service      | Head Office,<br>Kalupur Bank<br>Bhavan, Nr.<br>Income Tax<br>Circle, Ashram<br>Road,<br>Ahmedabad-<br>38001 | 079-<br>66215894/95/96/<br>97 | helpdesk@kalupurbank.com      | Monday to<br>Saturday(ex<br>cept 2 <sup>nd</sup> and<br>4 <sup>th</sup> )10:00<br>AM to 6:00<br>PM |
| Head of<br>Customer<br>Care/Demat<br>Department | Mr. Devendra Patel    | Head Office,<br>Kalupur Bank<br>Bhavan, Nr.<br>Income Tax<br>Circle, Ashram<br>Road,<br>Ahmedabad-<br>38001 | 079-66215700                  | devendrapatel@kalupurbank.com | Monday to<br>Saturday(ex<br>cept 2 <sup>nd</sup> and<br>4 <sup>th</sup> )10:00<br>AM to 6:00<br>PM |
| Compliance<br>Officer                           | Mr.Dhruvil Kothari    | Head Office,<br>Kalupur Bank<br>Bhavan, Nr.<br>Income Tax<br>Circle, Ashram<br>Road,<br>Ahmedabad-<br>38001 | 079-66215718                  | demat@kalupurbank.com         | Monday to<br>Saturday(ex<br>cept 2 <sup>nd</sup> and<br>4 <sup>th</sup> )10:00<br>AM to 6:00<br>PM |
| Chief<br>Executive<br>Officer(CEO)              | Mr.Virag Shah         | Head Office,<br>Kalupur Bank<br>Bhavan, Nr.<br>Income Tax<br>Circle, Ashram<br>Road,<br>Ahmedabad-<br>38001 | 079-27582020                  | viraggshah@kalupurbank.com    | Monday to<br>Saturday(ex<br>cept 2 <sup>nd</sup> and<br>4 <sup>th</sup> )10:00<br>AM to 6:00<br>PM |