Procedure for return of original movable / immovable property documents after closure of loan account / upon receiving full repayment / settlement of loan account, in case of death of mortgagor

RBI vide its circular dated 13.09.2023 - Responsible Lending Conduct - Release of Movable / Immovable Property Documents on Repayment/ Settlement of Personal Loans has laid out that Bank shall have a well laid out procedure for return of original movable / immovable property documents to the legal heirs in the contingent event of demise of the sole borrower or joint borrowers and such procedure shall be displayed on the website of the Bank.

In view of the above requirement, The Kalupur Commercial Co. Op. Bank Ltd. has laid down below mentioned procedure for handing over of title documents to the legal heirs and / or claimants.

In the event of death of both / all joint owner(s) of the property, the property documents shall be released jointly to the legal heirs of all the deceased owner(s) of the property (or any of them as mandated by all the legal heirs) after following procedure as mentioned below.

Where property owner(s) dies

In the event of demise of all Mortgagor(s), upon closure of the Loan Account / upon receiving full repayment / settlement of loan account the Title Deeds to be handed over to the Legal Heir(s) of deceased property owner(s) in accordance with the process set out herein below.

In case mortgagor(s) died intestate (i.e. without In case mortgagor(s) died testate (i.e. deceased making "will")

had executed "will")

- Application from Surviving Mortgagor(s) and / or Legal heir(s) of deceased mortgagor is required to be submitted regarding handing over of original title documents of mortgaged property
- Death Certificate of mortgagor(s) issued by competent authority
- Duly stamped and notarized Affidavit confirming the legal heirs of deceased (Pedhinamu) OR
- Succession Certificate* Pedhinamu issued by Talati etc.
- Haq Release Deed / Gift Deed executed and registered by Legal heir(s) of deceased Mortgagor (if any)
- If all the legal heirs of deceased property owner appoint one of the legal heirs(s) to collect the original title documents then authority letter / notarized or registered power of attorney signed by other legal heir(s) is required to be obtained stating

- Application from legatee (in whose favour property is bequeathed through will) is required to be submitted regarding handing over of original title documents of mortgaged property
- Death Certificate of mortgagor(s) issued by competent authority
- Duly stamped and notarized Affidavit stating that the will submitted to bank is the final and the same is not challenged in any Court of Law by anyone / legal heir(s) of deceased property owner as per Annexure – 1
- True Copy of will
- Probate of Will* (if any)
- If legatee is not available to collect original title documents from Bank, then notarized / registered power of attorney executed by legatee is required to be obtained stating that he / she / they have authorized Mr. Mrs. Ms.

duly stamped as per applicable laws of the

 Proof of identification of Surviving mortgagor(s) and / or Legal heir(s) and / or claimants (KYC)

state where it is first received.

- In case where legal heir(s) is / are minor, natural guardian shall represent the minor to receive the title documents along with documentary proof confirming the age of minor. In case where Legal heir is minor and there is no natural guardian, then the court appointed Legal Guardianship Certificate / order needs to be submitted along with documentary proof confirming his/her identity. Minor should not sign on any loan related documents, such documents should be signed by the legal guardian as above
- Acknowledgment by the Survivor and / or legal heir(s) / claimant regarding receipt of original title documents as per Annexure –
 2

_____ and / or Mr. / Mrs. / Ms. ____ to collect the original title deeds of _____ (Property *Description*) from The Kalupur Commercial Co. Op. Bank Ltd. for and on behalf of legatee. If any POA is executed outside India, the same is required to be duly stamped as per applicable laws of the state where it is first received.

- Proof of identification of legatee (KYC)
- In case where legatee(s) is / are minor, natural guardian shall represent the minor to receive the title documents along with documentary proof confirming the age of minor. In case where Legatee is minor and there is no natural guardian, then the court appointed Legal Guardianship Certificate / order needs to be submitted along with documentary proof confirming his/her identity. Minor should not sign on any loan related documents, such documents should be signed by the legal guardian as above.
- Acknowledgment by the legatee regarding receipt of original title documents as per Annexure – 2

In the event of demise of one or more (but not all) of the mortgagor(s), upon closure of the Loan Account / upon receiving full repayment / settlement of loan account the Title Deeds to be handed over to the surviving Mortgagor(s) and Legal Heir(s) of deceased jointly in accordance with the process set out herein above

<u>Succession Certificate:</u> It is a Certificate/order issued by a Court of competent jurisdiction declaring the names of legal heirs of a deceased person and percentage of their share in the property of the deceased. A succession certificate is a document which gives authority to a person named in the document to collect "debts and securities" (i.e. credit balances & transferable securities) due to deceased person.

<u>Probate of Will:</u> It is a copy of the Will certified under the seal of the Court of competent jurisdiction confirming that the Will has been duly executed and has the force to be acted upon. It is the legal process/court order administering the estate of a deceased person by resolving all claims and distributing the deceased person's property under a valid Will.

Affidavit To be stamped and notarized as per applicable law

	reby state and confirm on so That Mr. / Mrs. / Ms		
	and / or Mr. / Mrs. / Ms		
	and / or Mr. / Mrs. / Ms passed away on Dtd deceased)	at	. (Hereinafter referred to as
2.	The deceased had execute notary public or registered	d with Sub Registrar	rill on Dtd duly notarized before
			ereby bequeathed the property bearing ption of mortgaged property) in favour o
	the legatee herein. The wil	I submitted to The Kalupur property owner(s). The pro	r commercial Co. Op. Bank Ltd. is the fina obate of the said will is / is not obtained
3.	That the said will is not che property owner(s). There	iallanged in any Court of l is no dispute between . Thus by the above menti	Law by anyone / legal heir(s) of deceased the legal heir(s) of deceased property oned will, the legatee herein has acquired
	e above information is true to to a complete responsibility in complete res		est of knowledge and understanding and din the same.
p			

Acknowledgment of original title documents of	_ (Property <i>Description</i>)
From,	Date :
То,	
The Branch Manager, The Kalupur Commercial Co. Op. Bank Ltd Branch	
Dear Sir,	
Sub: Receipt of Original title documents	
I / We,	
aged adults, presently residing at that I / we have received all title documents of immovable proeprty bearing _	
(Description of mortgaged property) in good condition and I / we hereby given that I / we have received all original title documents deposited with bank. I	ve discharge to the bank
Yours faithfully,	
(Surviving Mortgagor(s) and / or Legal heirs / Claimants / Legatee)	