

Annexure C

Format for Investor Complaints Data to be displayed by Depository Participants on their respective websites

Data for April-2025 month ending

SN	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved*	Pending at the end of the month**		Average Resolution time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	NIL	1	NIL	1	NIL		NIL
2	SEBI (SCORES)	NIL	NIL	NIL	NIL	NIL		NIL
3	Depositories	NIL	1	NIL	1	NIL		NIL
4	Other Sources (if any)	NIL	NIL	NIL	NIL	NIL		NIL
5	Grand Total	NIL	2	NIL	2	NIL		NIL

Trend of monthly disposal of complaints

SN	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	Apr-23	1	NIL	NIL	1
2	May-23	1	NIL	NIL	1
3	Jun-23	1	NIL	1	NIL
4	Jul-23	NIL	NIL	NIL	NIL
5	Aug-23	NIL	NIL	NIL	NIL
6	Sep-23	NIL	1	1	NIL
7	Oct-23	NIL	1	1	NIL
8	Nov-23	NIL	NIL	NIL	NIL
9	Dec-23	NIL	NIL	NIL	NIL
10	Jan-24	NIL	NIL	NIL	NIL

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11	Feb-24	NIL	NIL	NIL	NIL
12	Mar-24	NIL	NIL	NIL	NIL
13	Apr-24	NIL	NIL	NIL	NIL
14	May-24	NIL	NIL	NIL	NIL
15	Jun-24	NIL	NIL	NIL	NIL
16	Jul-24	NIL	NIL	NIL	NIL
17	Aug-24	NIL	NIL	NIL	NIL
18	Sep-24	NIL	NIL	NIL	NIL
19	Oct-24	NIL	NIL	NIL	NIL
20	Nov-24	NIL	1	1	NIL
21	Dec-24	NIL	1	1	NIL
22	Jan-25	NIL	NIL	NIL	NIL
23	Feb-25	NIL	NIL	NIL	NIL
24	Mar-25	NIL	NIL	NIL	NIL
25	Apr-25	NIL	NIL	NIL	NIL
	Grand Total	NIL	NIL	NIL	NIL



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(Schedule Bank)

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Trend of annual disposal of complaints

SN	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2017-18	NIL	2	2	NIL
2	2018-19	NIL	3	3	NIL
3	2019-20	NIL	NIL	NIL	NIL
4	2020-21	NIL	3	2	1
5	2021-22	1	9	7	2
6	2022-23	1	9	10	2
7	2023-24	2	2	2	NIL
8	2024-25	NIL	2	2	NIL